Summit's quality control (QC) program is an integral part of the performance of any contract effort. It represents the sum of the management and a technical oversight effort directed toward assuring that the QC process is valid and is implemented effectively by the line management organization to produce products and services that satisfy all internal and external customer requirements. Our corporate quality strategy includes the following elements:

- Total customer satisfaction,
- Leadership involvement and emphasis on quality,
- Process improvement,
- Employment of metrics to identify quality achievement, and
- Total participation by all employees.

Team Summit knows that even a 100 percent inspection does not, by itself, generate or ensure quality of products and services. Accordingly, we subscribe fully to the principles and practices of a continuous performance improvement model and use our systemic improvement program to build quality into our products as they are developed, rather than placing primary reliance on the "detect-correct" approach. All personnel assigned to tasks fully understand that quality of product is a Team Summit commitment, and they are aware of their roles in achieving this quality.

Our baseline QC process includes assessment of every project in at least five areas:
- Adherence to required standards,
- Enforcement of standard operating procedures,
- Performance measure monitoring with well-defined performance metrics at both the contract and task levels,
- Use of project management plans for schedule and cost, and
- Risk assessment and mitigation.

For this effort, the Team Summit PM, working in conjunction with Summit's PMO staff, will provide overall leadership and ensure effective implementation of the QC process. SeaPort-e Task Order specific Quality Control Plans (QCPs) will be based upon the requirements established in Task Orders awarded. The QCPs will state the self-evaluation procedures and techniques to be employed in the execution of the QC system. These procedures will include internal audit evaluation criteria, an inspection system that encompasses both scheduled and unscheduled audits, procedures for early identification and prevention of defects, and problem reporting and resolution procedures.